

Dear guests,

We are pleased to welcome you at **Side Resort Hotel**. We would like you to know that you are going to be served by a dedicated team, willing to provide you a comfortable stay.

Please find below some useful information about the hotel and facilities. You can also visit digi.sideresort.com for detailed information.

The Reception team is in charge 7/24 to assist you and meet your requests. You can contact us by dialling internal lines 611 and 612.

There is a series of **daily entertainment activities** you can participate from 10:00 till 17:00.

Please check the animation info board by the reception entrance and our Holiday Planner on digi.sideresort.com page for the entertainment schedule.

Restaurants & bars

Telya Restaurant & Grill is the main dining facility serving breakfast, lunch and dinner buffets.

Breakfast 07:00 - 10:00

Late Breakfast 10:00 - 10:30

Lunch 12:00 - 14:00

Dinner 18:30 - 20:30

Night soup 23:00 - 00:00

Theme nights offer tasty cuisines of different cultures every evening at the Good Mood Bistro.

If you are allergic to any ingredients such as **gluten**, please do not hesitate to contact restaurant supervisors.

Snack Bar for all inclusive is open between 12:00-16:00 at Side Resort AQUA.

Connect Bar, to enjoy delicious refreshments and hot drinks with cookies, is open between 10:00 - 23:00.

Good Mood Bistro, is just next to the lobby at your service from 09:00 to 18:30. Coffee break at 16:00-17:00.

Our bars and restaurants are cash free. In our restaurants and bars, instead of paying cash, please be charged on your room account anytime you are charged in these outlets. The accounts can be used with an open credit.

Rooms are cleaned everyday. Bed linens are changed two times in a week. Towels are changed at your own wish. If you would like to use your towel once more please hang it on the towel rack. The towels on the floor will be collected to be replaced with the cleaned ones. Please be informed that the guests are responsible for the misuse of materials in the rooms. We kindly remind you that the unnecessary use of water, electricity and chemicals is damaging Mother Nature.

For **the laundry & dry-cleaning service**, please ask for the price list and fill in the form at reception, before leaving the laundry bag on your bed.

The Safe Box in your room is for rental. Please contact reception desk to get the key of the safe box.

Wi-Fi is free of charge all over the hotel. You can learn how to connect to the wi-fi from the reception.

The pool towels are provided at the reception upon deposit. Please **do not** bring **bathroom towels** to the pool area. We kindly ask you **not to reserve sunbeds**. Towels on sunbeds, unused for a certain time, will be collected by the hotel staff. Children should be accompanied by their adults around the pools.

All pool areas are **non-smoking**, please obey and use only assigned spots for smoking.

Please use the **umbrella** in your room considering that it will also be used by others after you.

Outlets

Wellness & SPA is, to nurture your body with a refreshing massage after having a baby-skin in **Hamam**, serving from 08:30 until 19:00 o'clock. Please make a reservation for any treatment.

Hotel **photographer** eternalizes memories, next to the market.

Doctor Service; There is doctor service to our hotel from Medicus Clinic. (www.medicus.com.tr) The doctor examines you in your room and arrange your medicine 7/24. Please contact reception.

Check-out time is at 12:00 am. **Late check-out** demands are met based on availability.

Please share your valuable opinions with us by filling in the **questionnaire form** at reception. Have a nice holiday!