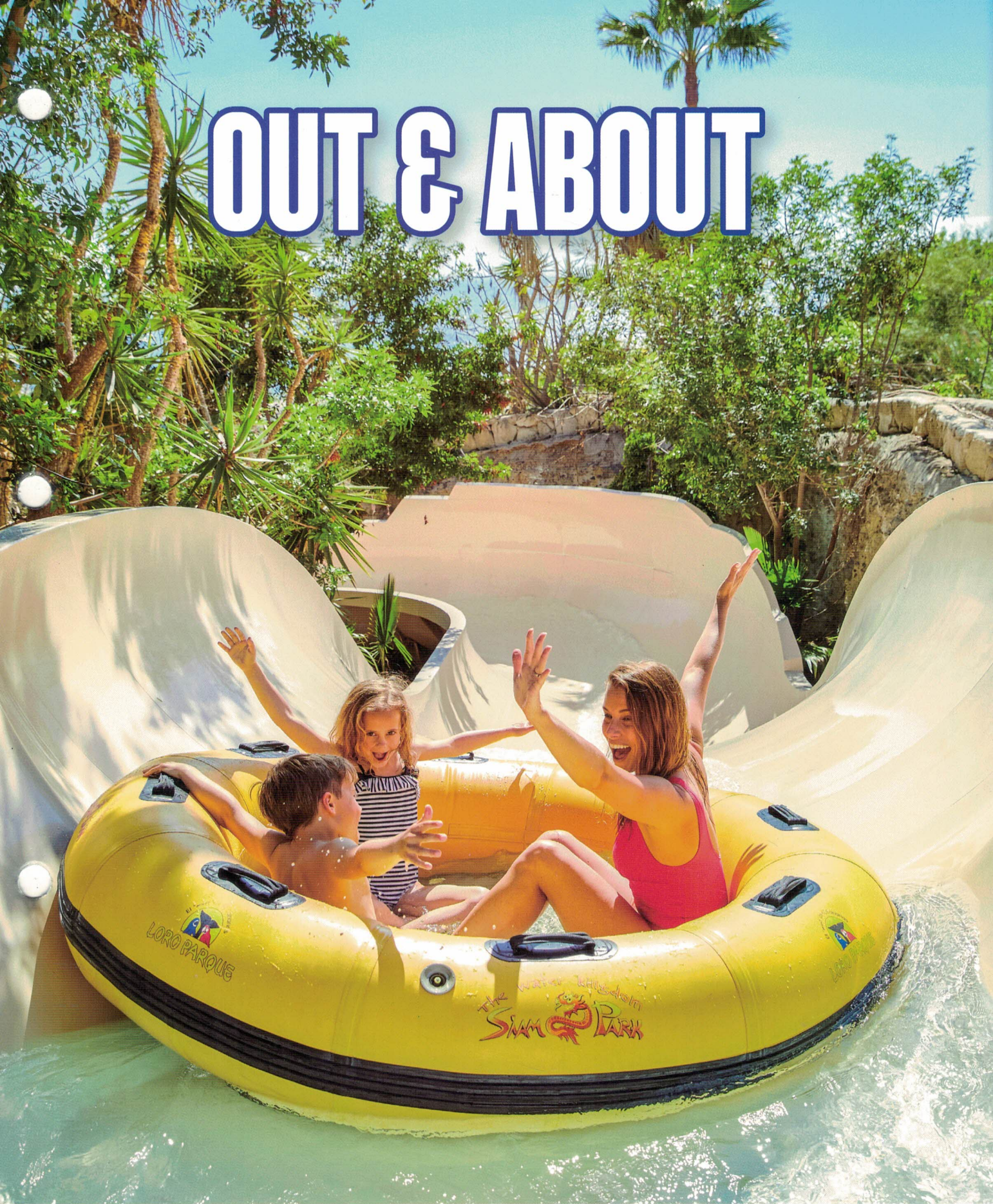


OUT & ABOUT




ABTA No. Y1256

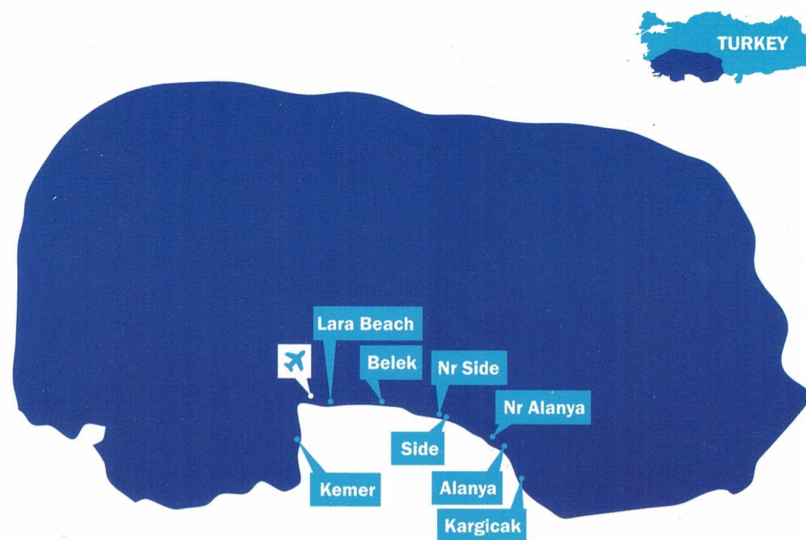


Jet2holidays[®]
Package holidays you can trust

ANTALYA AREA

Antalya serves up a stylish mix of old and new, from ancient Roman temples to trendy waterfront bars. And the beaches are some of the best in Turkey, so get ready to sprawl out on the sands ahead of sensational views. Tuck into Turkish breakfasts, get your fill of golf and enjoy the wild waterparks.

LANGUAGE	COST OF A BEER	THREE-COURSE MEAL
Turkish	Around 30 TL	Around 90 TL



THE TURKISH RIVIERA

The Antalya region is one of Turkey's most glamorous spots for a dreamy getaway. Think yacht-filled marinas, designer boutiques and world-class golf courses. And of course there are plenty of hip beach clubs to see and be seen in. It's every bit the exclusive haven for holidaying.

PRISTINE BEACHES

Antalya boasts a whopping 650km swathe of white sandy beaches and tucked-away coves. Some are backed by promenades and chic bars, while others roll seamlessly into olive groves, avocado plantations and pine forests. You're getting much more than just fine, sun-freckled landscape in these gorgeous coastal parts.

HIDDEN HISTORY

You don't have to look hard to glimpse at the region's historic past. The Ottomans, Romans and Byzantines have all passed through Antalya over the centuries, leaving their mark on its culture as well as its architecture. So get your walking shoes on – it's time to explore!



24-7 CUSTOMER HELPLINE 0044 113 387 9501

For added peace of mind, our UK-based team are here to help 24 hours a day, 7 days a week.

PHONING HOME

To make a call back to the UK, simply dial **0044** before dialling the full number, without the first zero. For example, if you're calling 0800 123456, you would dial **0044 800 123456**. There are a number of ways to call home, though the following three are the most popular:

From your hotel room or apartment: This is by far the most convenient option, though it's usually the most expensive option, and you'll have to settle your bill before you return home.

Public phone boxes: While this is a much cheaper option, you'll need a handy supply of coins at the ready! Certain destinations have "crediphone" boxes, where you can buy prepaid cards from post offices, newsagents and other shops.

From a post office: Most post offices also have payphones available to customers.

CALLING FROM YOUR MOBILE PHONE

Each UK mobile phone network has different rules for roaming charges in the UK. Please check with your network provider, as you may be charged extra fees to use your UK allowance of texts, minutes or data when in the EU. There may also be a cap on data, either by day or by trip.

Your network provider usually sends a text when you arrive abroad to confirm the rates and exceptions, especially as a number of countries are not included in the latest EU Roaming Rules law. Exceptions include **Andorra, Bosnia and Herzegovina, Monaco, Montenegro, San Marino, Serbia, Switzerland, Turkey** and the **Vatican City**.

LOST OR STOLEN CREDIT CARDS

If your credit cards go missing for one reason or another, use one of the below numbers to speak to your bank directly. **Remember that these lines may cost you money to call**, but they operate 24 hours a day.

American Express	0044 1273 696 933	Lloyds Bank	0044 1702 278270
Bank of Scotland	0044 131 454 1605	NatWest	0044 1268 500 813
Barclaycard	0044 1604 230 230	Royal Bank of Scotland (RBS)	Scotland accounts: 0044 1268 500 813 (credit) 0044 1268 500 813 (debit) England and Wales accounts: 0044 118 373 2674 (credit) 0044 118 373 2674 (debit)
Clydesdale Bank	0044 141 951 7320	Santander	0044 1908 237 963 (credit) 0044 1512 648 725 (debit)
Co-operative Bank	0044 345 600 6000	TSB Bank	0044 2074 812567
Halifax	0044 113 242 8196	Yorkshire Bank	0044 141 951 7315
HSBC	0044 1442 422929		



24-7 CUSTOMER HELPLINE 0044 113 387 9501

For added peace of mind, our UK-based team are here to help 24 hours a day, 7 days a week.

USEFUL INFO AND TIPS FOR TURKEY

Here's some information about Turkey that we thought you'd find handy, as you get to grips with the area and what it has to offer. If you want to find out the specifics of local transport, where the nearest Post Office is, or even just get a bar or restaurant recommendation, don't hesitate to ask one of our friendly Customer Helpers and they'll give you any assistance you might need!

BANKS

- Local banks include YapiKredi, Finansbank, Denizbank and GarantiBank.
- ATMs are clearly marked in resorts; always try and use the ones attached to a bank. Remember that your card will come out first before you can collect your money.
- Remember that the rate is usually better if you take your cash out as euros and not in pound sterling, as you will be charged more for the conversion from British money if you take the latter option.
- Banks are open from 9:00am to 5:00pm, Monday to Friday.

CHEMISTS

- Chemists are known as Eczane (pronounced as 'egg-sar-knee') and usually have a green cross and a snake on the sign.
- Their usual opening times are from 9:00am to 5:00pm, Monday to Friday, and there's a rota system for out- of-hours chemists, which is usually advertised in chemist windows.

POST OFFICES

- The post office in Turkey is known as the PTT and is usually identified with a sign that has black letters on a yellow background.
- Post offices are usually open from 9:00am to 5:00pm, Monday to Friday, and close at lunchtime.
- Services at post offices in Turkey include money exchange, postage and moneygrams.



24-7 CUSTOMER HELPLINE 0044 113 387 9501

For added peace of mind, our UK-based team are here to help 24 hours a day, 7 days a week.

TRANSPORT

BUSES

- The local buses in resort are known as Dolmus, which means stuffed or squashed.
- These usually cost around 3YTL and bus stops are found throughout resorts.
- Buses like these seat 15 people, but more may be standing!
- To go further afield, there are main bus stations that operate 50 seated coaches. Prices can vary and this can be booked on the internet or at the bus station.

TAXIS

- Local taxis are yellow cabs and work on a meter system. The tariff changes from day to night.
- Taxis can be called by hotel receptions and there are a number of local taxi stations around the resort. It is customary to tip 10%.

CAR HIRE

- If you are looking to hire a car, please speak to one of our friendly Customer Helpers, who will be able to help you organise your transport. When booking your car, please make sure you fully understand the terms and conditions, and that you pay the correct insurance.

TRAINS

- There are no trains operating in the tourist areas or along the Aegean and Mediterranean coastline.



24-7 CUSTOMER HELPLINE 0044 113 387 9501

For added peace of mind, our UK-based team are here to help 24 hours a day, 7 days a week.

COMMON TURKISH PHRASES

GENERAL		EATING OUT	
Yes/No	Evet/Hayır	The bill	Hesap
Good morning	Günaydın	Waiter/waitress	Erkek/kadın garson
Good evening	İyi akşamlar	Plate	Tabak
Goodbye	Hoşçakal	Fork	Çatal
Have a good day	İyi günler	Knife	Bıçak
Please	Lütfen	Spoon	Kaşık
Thank you	Teşekkürler	Glass	Bardak
You're welcome	Rica ederim	Bread	Ekmek
See you soon	Görüşmek üzere	Salt & Pepper	Tuz ve Biber
Yesterday	Dün	Rare	Nadir
Today	Bugün	Medium	Orta
Tomorrow	Yarın	Well done	Tam pişmiş
Sunday	Pazar	Small	Küçük
Monday	Pazartesi	Large	Büyük
Tuesday	Salı	Hot	Sıcak
Wednesday	Çarşamba	Cold	Soğuk
Thursday	Perşembe	Fizzy/still water	maden suyu/su
Friday	Cuma	White/red/rose wine	Beyaz/kırmızı/roze şarap
Saturday	Cumartesi	Beer	Bira
How much is this?	Bunun fiyatı nedir?	Coffee	Kahve
		Tea	Çay
PUBLIC TRANSPORT		Milk	Süt
		Cream	Krema
Delay	Gecikme	Chicken	Tavuk
Ticket	Bilet	Turkey	Hindi
Bus	Otobüs	Ham	Jambon
Train	Tren	Pork	Domuz eti
Platform	Platform	Beef	Siğir eti
Luggage	Bagaj	Lamb	Kuzu eti
On time	Zamanında	Veal	Dana eti
What time?	Saat kaçta?	Fish	Balık
Flight	Uçuş	Potatoes	Patates
Arrivals	Gelen yolcu	Chips	Patates kızartması
Departures	Giden yolcu	Salad	Salata
Bus stop	Otobüs durağı	Tomatoes	Domates
Weekend	Hafta sonu	Ice cream	Dondurma
Week day	Hafta içi		



24-7 CUSTOMER HELPLINE 0044 113 387 9501

For added peace of mind, our UK-based team are here to help 24 hours a day, 7 days a week.